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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry	Examiner:	Naresh Vig
Serial No.:	09/504,159	Group Art Unit:	2165
Filed:	February 15, 2000	Docket No.:	1018-001US01
Title:	ELECTRONIC DISPUTE RESOLUTION SYSTEM		

Technology Center 210G

JUL 16 2002

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CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on July 3, 2002.

By: Samantha J. Rupert
Name: Samantha J. Rupert

BOX AMENDMENT
Commissioner for Patents
Washington, D.C. 20231

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Sir:

We are transmitting herewith the attached correspondence relating to this application:

- ☒ Transmittal sheet containing Certificate of Mailing
- ☒ Amendment (20 pgs.)
- ☒ Return postcard

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Date: July 3, 2002

SHUMAKER & SIEFFERT, P.A.
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By: Kent J. Sieffert
Name: Kent J. Sieffert
Reg. No.: 41,312



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THE UNITED STATES PATENT AND TRADEMARK OFFICE

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John Quinn; Ahmed
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AMENDMENT

Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

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In response to the Office Action mailed April 25, 2002, the period of response for which runs through July 25, 2002, please amend the application as follows.

In the Claims

Please cancel claims 32-55, amend claims 1-7, 11-12, 14-15, and 27, and add new claims 56-74 as follows:

1. (Once Amended) A method for resolving an electronic commerce dispute involving one or more parties, comprising:
- receiving from at least one party case information that describes the dispute;
 - applying a case-based reasoning system to the case information to produce a result for use in selection of a mode of resolving the dispute; and
 - presenting the result of the application of the case-based reasoning system to the case information to the one or more parties.

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